



Outpatient Provider Meeting Q&A

Friday, July 19, 2024

Virtual Meeting

10:00 am –11:00 am

1. **Question:** I was a late addition; can the PowerPoint be sent to me please?

sathomason@nso-mi.org

Answer: Hello Sandra, the PowerPoint will be posted to the website after the meeting at <https://dwihn.org/providers-crsp-op-meeting-info>. Please send an email to pihpprovidernetwork@dwihn.org if you want to be added to the email distribution list. Thank you.

2. **Question:** Did not receive link for Residential Meeting today. Can someone send it out?

Steven@QuestServ.Org

Answer: Hi Steve, the same link you used to join this meeting will be utilized for the Residential Meeting at 11:30 am.

3. **Question:** Would this include case management/supports coordination services? So, the Case Manager who completes the IPOS cannot provide ongoing T1017 services?

Answer: It is my understanding is that if the Case Manager is developing and overseeing/monitoring the IPOS they can continue to do so

4. **Question:** Can a member attend more than one Skill Building program at a time? We have a person interested in attending our program part time while also attending another program part time.

Answer: I do not believe that would be an issue as long justification is provided, the total time for the service is approved as medically necessary, and the days/times do not overlap.

5. Question: What is the benefit of being part of a Health Home?

Answer: There are many! Medicaid health homes are a flexible, supplementary care coordination model for people with Medicaid and certain diagnoses. Health Homes create a mechanism to pay for historically difficult to reimburse integration activities that affect people's health status and the social determinants of health.

Health Homes provide a per member per month reimbursement model to fund these "above and beyond" care coordination activities that complement people's other services. Please contact me if you have additional questions; I encourage you to attend the info session on Monday!

6. Question: On the DWC online training web page there is now an additional class "Understanding Workplace Violence" under required courses. However, this is not listed on the new 2024 Required Training Grid. Can you please clarify.

Answer: It is not a training required for DWIHN compliance, but it is encouraged for agencies.

7. Question: Rai, I just clicked on link and only gives the choice for Outpatient Meeting for today Jul 19 and Aug 30? Please assist, does not give you a way to log on or register for the Residential Meeting starting at 11:30am

Answer: You will not be able to log in or register for the meeting until this meeting has concluded.

8. Question: ok. When will the session be on Monday and what is the link?

Answer: *Monday July 22, 2024, 2:00 PM – 3:00 PM*

JOIN LINK HH Session 2: <https://teams.microsoft.com/l/meetup->

join/19%3ameeting_NTA0M2Q2ODUtOWZhNS00ODY1LWFkZTQtM2Q4NDY0MGRhM2Fh%40thread.v2/0?context=%7b%22Tid%22%3a%220d3b1888-1d9c-4d5d-bb23-39ac2dbd51df%22%2c%22Oid%22%3a%229424ae8e-c2c9-4cfe-ab0d-172d5453b479%22%7d

Meeting ID: 287 381 598 137

Passcode: afF9QH

9. Question: I am interested in learning about this but cannot attend. Is there any material on it?

Answer: There is! I will send the information and the presentation to you directly.

10. Question: Is there a possibility of having the ability to pay training at our agency? We would like the standards of DWIHN outlined specifically for children.

Answer: Policies are in PolicyStat system. If requesting additional assistance can email TeamChildrens@dwihn.org